VIDEO HEALTH MANAGEMENT

Are you ready to unlock the full **performance of your video system?**

Video surveillance systems are becoming more complex and increasingly critical to business operations. At the same time, organizations expect them to run without interruptions. However, aging infrastructure, growing system complexity, workforce shortages and budget pressures make this difficult to achieve. These challenges are driving the need for more efficient and reliable approaches to maintaining video system performance.

Increasing system complexity
Modern video systems integrate multiple devices, networks, and software layers—making performance monitoring and issue detection more complex

Limited operational resources
Security teams face increasing pressures due to limited resources and lack of skilled personnel, making it difficult to continuously monitor and maintain system performance

Rising demand for uptime and transparency
Organizations require high availability, fast issue resolution, and clear visibility into system health and performance

Why reactive maintenance **is no longer enough**

Reactive maintenance and manual monitoring limit visibility and delay response times. Without continuous monitoring and structured incident handling, issues are often detected too late –leading to disruptions, inefficiencies, and increased operational costs.

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Keep your video systems **performing at their best**

With Video Health Management, Siemens provides a structured service offering to monitor, test, manage and optimize video system performance—transforming maintenance from reactive troubleshooting into proactive, data-driven service operations. It is part of a broader service approach supporting your transition from reactive to proactive system maintenance management.
Video Health Management combines continuous monitoring with regular functional testing to ensure that video systems not only run, but perform reliably over time. Monitoring, incident handling and targeted interventions work together to maintain consistent system performance and availability.

By combining data-driven monitoring with expert service delivery, Siemens ensures that issues are detected early and addressed efficiently—before they impact operations.

What Video Health Management includes

What we deliver

- Camera Health Monitoring
- Remote Health Monitoring
- Remote end-to-end Incident Management
- Targeted onsite maintenance

How you benefit

Enables you to focus on your core business while Siemens ensures the performance and reliability of your video systems. It reduces unplanned downtime, increases security and business continuity, and boosts system efficiency to support business goals. At the same time, it increases transparency, enabling better performance management and cost control.

What you achieve

You benefit from increased system uptime and operational resilience, along with faster response and resolution times. Operational and service costs are reduced, while the workload on internal teams decreases. Overall, this enables a more proactive and automated approach to security operations.

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About Siemens

Siemens combines digital capabilities with service expertise to support secure and reliable building operations. With a global service organization and strong experience in security systems, Siemens helps customers ensure system availability, transparency, and long-term performance.

Contact us

Take the next step toward proactive video system management. Video Health Management is part of Siemens' structured service portfolio, designed to support your journey from reactive to fully managed operations. Explore our portfolio approach to discover how you can scale your service model based on your needs and priorities.

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